

Order Entry & Charge Capture Review

Charge capture errors can occur when the Chargemaster is not synchronized correctly with the order entry systems.

One of the most overlooked areas in Chargemaster review process is determining if the order entry or charge capture system is correctly "mapped" to the Chargemaster. It is critical that the order entry system has clearly defined descriptors so the staff responsible for charging and ordering selects the appropriate service or supply. If the order entry and Chargemaster systems are misaligned, errors in charging will occur and revenues can be adversely impacted.

Order entry systems must be aligned to the Chargemaster to evaluate charging mechanisms.

We have developed a state-of-the-art software product, customized for each engagement, which provides a detailed view of the mapping of the order entry items to Chargemaster items. MedCom consultants review each of the order entry lines and their associated Chargemaster mapping, and issue a report with recommendations for changes. Once approved, MedCom creates an implementation file for each order entry system to ensure that the order entry system is correctly mapped to each of the Chargemaster line items.

Our attention to detail ensures that a thorough evaluation is conducted.

The mapping process will:

- * *Electronically import all order entry systems and the Chargemaster into MedCom's proprietary software, which will show mapping errors*
- * *Review all electronic charge capture systems, including hospital-wide order entry systems and specific department systems such as Radiology, Laboratory, Pharmacy, and the Operating Room*
- * *Evaluate the appropriateness of the mapped order entry line item to the Chargemaster*
- * *Examine all up front manual charge tickets, which often go unchanged for years*
- * *Create and customize implementation files including additions, deletions, and re-mapping recommendations for each order entry system*
- * *Perform a post-implementation audit of changes to ensure the accuracy of the implementation*

Next Step:

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