

## Customized Education and Training

### **On-going education is critical in today's rapidly changing environment.**

Many of the missed reimbursement opportunities and delays in payment can be directly attributed to both improper charge capture and Chargemaster problems. MedCom will provide educational sessions that will serve as the foundation for understanding the revenue cycle, creating and implementing appropriate charging practices, as well as on-going Chargemaster maintenance.

### **MedCom provides a customized educational experience to fit your needs.**

The sessions are typically conducted using a two part agenda. The first education session will consist of a general overview the revenue cycle, key Chargemaster issues and on-going maintenance, and the charge capture process. The second series of education sessions will consist of departmental breakout sessions for the targeted ancillary areas, with a focus on the challenges that area typically faces.

MedCom will customize the educational sessions with input from senior management to focus on those areas that have historically had challenges with revenue cycle, charge capture, and Chargemaster issues.

### **Once completed, the attendees will experience:**

- \* *Increased awareness and understanding of each person's involvement in the revenue cycle*
- \* *Enhanced knowledge of correct charging practices to reflect the services provided*
- \* *Improved understanding of the critical nature of Chargemaster maintenance*
- \* *Awareness of tools and resources available to remain up-to-date on Chargemaster issues*

#### **Next Step:**

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